



The BC Centre for Ability provides community based services that enhance the quality of life for children, youth and adults with disabilities and their families in ways that facilitate and build competencies, and fosters inclusion in all aspects of life.

Leader - Innovation, Transformation and Quality

Classification: Professional/Technical Clinical

Benchmark: 4080

Status: Regular, Full-Time (1.0 FTE)

Pay Grade: 9

Employee Group: Excluded

Start Date: ASAP

The BC Centre for Ability has an opening for a regular, full-time Leader - Innovation, Transformation and Quality. The Leader is a member of the Centre's Leadership Team and is responsible for the overall direction, management, and development of the Centre's culture of innovation and quality. This includes liaising with external innovation and research partners, vendors, agencies, health authorities and developing and sustaining the internal infrastructure around innovation and quality improvement. You will be responsible for identifying opportunities, developing and implementing strategic innovation initiatives, and providing consultation and support to staff and teams to facilitate change management within the BC Centre for Ability.

Responsibilities

Specific Responsibilities

- Work with Executive Director in developing a vision and strategic plan to build on a culture of quality and innovation.
- Represent the BC Centre for Ability in the community to enhance the activities and the profile of the organization.
 - Works with Executive Director and Leadership Team to oversee the accreditation of the organization.
 - Leads quality assurance, quality improvement and risk management.
 - Coaches teams to effectively collect and utilize data for quality improvement, and works with teams through cycles of improvement,
- Utilizes project and/or change management principles during innovation idea generation, planning, implementation, evaluation and monitoring phases; and implements assigned innovation initiatives for specific programs and/or disciplines.
- Provides support and coordination to internal and external clients (eg: start-ups, tech companies, entrepreneurs) throughout all phases of the initiative; develops and implements assigned innovation initiatives within an innovation change context.
- Develops and identifies opportunities to implement new innovations for the BC Centre for Ability by providing consultation, innovation planning, process design, and support functions to clients and external organizations requiring project and/or change management services

Program Operation, Development, and Management

- Identify gaps client experience and work with operational leadership teams to design and implement improvement strategies.
- Draft and implement policies and procedures relating to client experience, quality and risk management.
- Pursue, and help develop new and innovative service delivery opportunities in accordance to the Centre's vision and mission. Including government funded opportunities as well as fee for service and social enterprise opportunities..
- Leads and participates in continuous quality improvement and risk management activities
- Other Duties as required



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Qualifications

Education:

- Masters degree in health/business administration or a related field.
- Project and change management courses are considered an asset.
- A minimum of 5 years of experience in an environment focused on quality improvement, innovation and strategic transformation.

Knowledge and skills:

- Knowledge of financial analysis, change and project management principles.
- Knowledge of quality improvement models and frameworks.
- Strong understanding and ability to translate data.
- Knowledge of copyrights, trademarks and patents
- Physical ability to perform the duties of the position.
- Knowledge, training and experience in social enterprising and fee-for-service model
- Experience in program/project development, management and evaluation
- Proven marketing skills and experience
- • Excellent communication skills and team work skills
- Ability to lead and supervise
- Ability to plan, organize, and make administrative and other decisions
- Ability to build relationships with others within and outside of the Centre
- Ability to communicate effectively both written and orally.

Working Conditions & Provisos

- Physical ability to carry out the duties of the position
- Valid BC driver's license and use of own car for work
- Appointment subject to satisfactory completion of a criminal records check
- Adhere to the philosophy, policies and procedures of the Centre

Application Information: To apply, please send your résumé with a cover letter referencing L-ITQ by email to:

E-mail: careers@bc-cfa.org

BC Centre for Ability Association
2805 Kingsway
Vancouver BC V5R 5H9

Closing Date: Open until Filled

*We are committed to enhancing our diverse workforce.
We thank you for your interest and advise that only those shortlisted will be contacted.*

Nurture • Grow • Thrive